

Last updated: 10/10/2023

# Terms & Conditions

Please read these Terms and Conditions (“terms”) carefully before using Ismindcoach.com(the "Website") operated by Louise Simpson ("us", "we", or "our").

Your access to and use of the “Website” is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Website.

By accessing or using the “Website,” you agree to be bound by these Terms. If you disagree with any part of the terms, do not continue to use the “Website.”

## Intellectual property rights

This Agreement does not transfer to you any intellectual property owned by “Website.” Unless otherwise stated, Ismindcoach.com and/or its licensors own the intellectual property rights published on this Site and materials used on Ismindcoach.com, including all text, images and logo.

## Limitation of liability

To the fullest extent permitted by applicable law, in no event will “Website” be liable to any person for any indirect, incidental or consequential damages (including, without limitation, damages for lost profits, revenue, goodwill, use of content, impact on business, etc) however caused. These limitations of liability apply even if Ismindcoach.com has been expressly advised of the potential loss.

## Dispute resolution

Any disputes arising out of this Agreement shall be governed by laws of Leeds, Yorkshire, United Kingdom

## Changes and amendments

We reserve the right to modify this Agreement or its policies relating to the “Website” at any time, effective upon posting of an updated version of this Agreement on the “Website”. When we do, we will revise the updated date at the bottom of this page. Continued use of the “Website” after any such changes shall constitute your consent to such changes.

## **Acceptance of these terms**

You acknowledge that you have read this Agreement and agree to all its terms and conditions. By using the "Website" you agree to be bound by this Agreement. If you do not agree to abide by the terms of this Agreement, you are not authorized to use or access the "Website".

# **Privacy Policy**

Louise Simpson ("us", "we", or "our") operates the lsmindcoach.com website (hereinafter referred to as the "Website").

This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our Website and the choices you have associated with that data.

We use your data to provide and improve the Website. By using the Website, you agree to the collection and use of information in accordance with this policy.

## **Information Collection and Use**

We collect several different types of information for various purposes to provide and improve our Website to you.

### **Types of Data Collected**

- Personal Data

While using our Website, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address

- First name and last name
- Phone number
- Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link in any email we send.

- Usage Data

We may also collect information on how the Website is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's browser

type, browser version, the pages of our Website that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

- Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Website and we hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyse our Website.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Website.

Examples of Cookies we use:

- Session Cookies.** We use Session Cookies to operate our Website.

- ❑ **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
- ❑ **Security Cookies.** We use Security Cookies for security purposes.
- ❑ **Advertising Cookies.** Advertising Cookies are used to serve you with advertisements that may be relevant to you and your interests.

## **Use of Data**

Louise Simpson uses the collected data for various purposes:

- To provide and maintain our Website
- To allow you to participate in interactive features of our Website when you choose to do so
- To provide customer support
- To gather analysis or valuable information so that we can improve our Website ●  
    To monitor the usage of our Website
  
- To provide you with news, special offers and general information about things we think you will be interested in

## **Legal Basis for Processing Personal Data under the General Data Protection Regulation (GDPR)**

If you are from the European Economic Area (EEA), Louise Simpson's basis for collecting and using the personal information described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it.

Louise Simpson may process your Personal Data because:

- We need to perform a contract with you
- You have given us permission to do so
- The processing is in our legitimate interests and it is not overridden by your rights
  - To comply with the law

## Retention of Data

Louise Simpson will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes and enforce our legal agreements and policies.

Louise Simpson will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Website, or we are legally obligated to retain this data for longer periods.

## Disclosure of Data

### Legal Requirements Louise

Simpson may disclose your

Personal Data in the good

faith belief that such action is

necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Louise Simpson
- To prevent or investigate possible wrongdoing in connection with the Website
- To protect the personal safety of users of the Website or the public ● To protect against legal liability

## Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

## Your Data Protection Rights under the General Data Protection Regulation (GDPR)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. Louise Simpson aims to take reasonable steps to allow you to correct, amend, delete or limit the use of your Personal Data.

If you wish to be informed about what Personal Data we hold about you and if you want it to be removed from our systems, please contact us.

In certain circumstances, you have the following data protection rights:

- **The right to access, update or delete the information we have on you.** Whenever made possible, you can access, update or request deletion of your Personal Data directly within your account settings section. If you are unable to perform these actions yourself, please contact us to assist you.
- **The right of rectification.** You have the right to have your information rectified if that information is inaccurate or incomplete.
- **The right to object.** You have the right to object to our processing of your Personal Data.
- **The right of restriction.** You have the right to request that we restrict the processing of your personal information.
  
- **The right to data portability.** You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.
- **The right to withdraw consent.** You also have the right to withdraw your consent at any time where Louise Simpson relied on your consent to process your personal information.

Please note that we may ask you to verify your identity before responding to such requests.

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA).

## **Website Providers**

We may employ third party companies and individuals to facilitate our Website ("Website Providers"), provide the Website on our behalf, perform Website-related Websites or assist us in analysing how our Website is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## **Analytics**

We may use third-party Website Providers to monitor and analyse the use of our Website.

- **Google Analytics**

Google Analytics is a web analytics Website offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Website. This data is shared with other Google Websites. Google may use the collected data to contextualise and personalise the ads of its own advertising network.

You can opt-out of having made your activity on the Website available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

## **Advertising**

We may use third-party Website Providers to show advertisements to you to help support and maintain our Website.

- **Google AdSense & DoubleClick Cookie**

Google, as a third party vendor, uses cookies to serve ads on our Website. Google's use of the DoubleClick cookie enables it and its partners to serve ads to our users based on their visit to our Website or other websites on the Internet. You may opt out of the use of the DoubleClick Cookie for interest-based advertising by visiting the Google Ads Settings web page:  
<http://www.google.com/ads/preferences/>

## **Links to Other Sites**

Our Website may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or Websites.

## **Contact Us**

If you have any questions about this page, please contact us through the email:  
[louise@ismindcoach.com](mailto:louise@ismindcoach.com)